Enterprise Applications Consultant

As an EA Consultant, you will develop your expertise in one of the following areas of SAP, Oracle, Microsoft Dynamics, Workday or SharePoint solution suite, and help our clients integrate enterprise-wide data for improved performance and efficiency. You will have many opportunities to build your professional communication skills by likely working directly with IBM’s clients. Within EA you will have opportunity to take advantage of functional roles, technical roles, project management positions, and more.

Role: Organizational Change Management Analyst

Primary responsibilities will include assisting the Organizational Change Management team with assessing the client’s organizational design and developing communication plans for IBM and the client. They will be responsible for deliverables such as writing role mapping documentation, creating “Super User” programs, developing OCM Playbooks, and Stakeholder Management.

Daily Responsibilities
- Reviewing documents from multiple tools (Power Point, Excel, Word, etc.)
- Contributing to material creation (stakeholder assessment, communications, etc.)
- Capturing change impacts during the design phase of project
- Assisting with user provisioning of ERP system

Role Benefits
- High level understanding of the client’s organization
- Gain soft skills (writing, presentation skills, etc.)
- Gain analytical skills
- Expansion of personal network
- Exposure to ERP systems

Role: Test Analyst / Test Coordinator

The primary responsibilities of the Test Analyst/Test Coordinator are to work directly with the client to create, coordinate, and execute test cases and scenarios that verify all of IBM’s functional and development work.

Daily Responsibilities
A Test Analyst/Test Coordinator’s day-to-day responsibilities include testing business process design in ERP systems, executing transactions, creating and uploading test scripts into testing systems, and identifying errors in systems before implementation is completed.

Role Benefits
- In depth, functional knowledge of business domain
- Program wide business process knowledge
- Learning ERP system transactions
- Client facing role
- Cross domain interaction
Role: Training Developer / Analyst
As a Training Developer/Analyst, you will construct training materials, create & test data in training environments, and deliver Train-the-Trainer & End User Trainings.

Daily Responsibilities
- Creation of training materials such as BPPs, courses, exercise guides, etc.
- Interaction with client to identify as-is and to-be processes
- Developing strong relationships with business & end users
- Delivering quality materials

Role Benefits
- Gaining soft skills (presentation, writing, communication skills, etc.)
- Client exposure
- Traveling to end user location
- Learning system transactions

While every project is different, some of the most common roles an EA Consultant at IBM will perform on projects include that of Organizational Change Management Analyst, Test Analyst/Test Coordinator and Training Developer/Analyst. Learn more about each of these roles:

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