

## IBM Remote Managed Infrastructure Services

Change happens.

Whether it's to a person, a corporation or an entire culture, change is an inevitable fact of life. Your company is changing, as it must. The pace of business continues to increase, while the challenges and obstacles can seem more daunting than ever.

Amid this evolution, it can be difficult to devote the time, staff and resources to planning change, and you end up with an IT environment that is a mish mash of products, vendors and technologies.

It's in this context that CIO's and IT managers are being asked to transform their applications, services and infrastructure and make them more nimble and automated... and capable of moving the enterprise forward. And of course, they must do all this while keeping a tight rein on costs. It's a tall order for most companies to try to accomplish all this on their own. It can make all the difference to have a partner helping to manage the process, shouldering some of the burden. That's why IBM offers Remote Managed Infrastructure Services.

IBM helps our clients manage their IT infrastructure more efficiently, so their systems are more stable, secure, available and flexible to respond quickly to changing business requirements. And we can do all this while lowering costs, often to the tune of twenty percent or more.

But that's not the whole story. At every level of service, we have talent and resources that most other companies cannot even begin to match. And we can make them available to clients to augment, not replace, IT staff.

Our global reach and worldwide network of data centers enables us to deliver flexible management and monitoring services that can improve the availability and performance of IT infrastructures.

It might sound like managed services would add another layer of complexity on top of an already intricate system. But our single vendor offering makes life simpler by providing a clear path to resolve issues with your IT environment.

Our flexible, modular service packages actually deliver measurable value. No matter what level is selected--gold, silver, or bronze--clients benefit from proactive monitoring services to ensure system health and compliance and detect issues, as well as a process for escalating and resolving problems.

Other standard and optional services are available to provide a customized package designed to satisfy requirements, stay within budget, and help lower overall IT infrastructure costs.

Making all this happen wouldn't be so easy if it weren't for our global presence. We maintain 423 data centers in 174 countries, and they are staffed with talented, experienced professionals.

Because of this, delivering Remote Managed Infrastructure Services is something IBM is uniquely qualified to do. Our hybrid delivery model leverages our global resources, but makes them available locally.

As business continues to evolve and grow, the bottom line benefits of Remote Managed Infrastructure Services remain unchanged. Get peace of mind at a reasonable price.

We help clients manage their IT environment, making systems more available, and helping them spend less and get more.

To learn more about Remote Managed Infrastructure Services, contact your local IBM representative, or take advantage of our online assessment tool located at the URL on the screen.