

IBM Internet Security Systems

Product Lifecycle Announcement: End of Sale (EOS)

Oct. 14, 2008

IBM Proventia Network Anomaly Detection System

IBM Internet Security Systems ceased the sale of all IBM Proventia Network Anomaly Detection System (ADS) models on Oct. 14. IBM will continue to offer technical support and content for five years from this announced date. IBM ISS is committed to delivering technical support, content updates and bug fixes until Oct. 14, 2013. However, IBM will deliver no future product upgrades or feature enhancements. To continue to receive product enhancements, all ADS clients have the option to transfer their maintenance contracts to Arbor Networks at the time of their maintenance renewal period (see details below).

Migration Path

IBM Proventia Network ADS is a product built by Arbor Networks and brought to market by IBM ISS. Proventia Network ADS offers all the functionality of the Arbor Peakflow X product and additional integration with the IBM Proventia Management SiteProtector. However, the next major release of Arbor Peakflow X will include the same integration with SiteProtector that is offered today in Proventia Network ADS.

All ADS clients have the option to transfer their maintenance contracts to Arbor Networks at the time of their maintenance renewal. Migrating their maintenance contracts to Arbor Networks is the only way for clients to continue to receive feature enhancements. Clients interested in migrating their maintenance and product support to Arbor Networks should contact:

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Lexington, MA 02420 USA
1.781.464.1227
jdow@arbor.net

Affected Models

All ADS appliances and software models are included in this End of Sale, including:

- AD100, AD200, AD300
- AD5003, AD5100, AD5200, AD5300
- AD3000, AD3007, AD3014, AD3020
- AD3100, AD3110, AD3200, AD3210, AD3300, AD3400

Content Updates:

Content updates for firmware versions 3.7 and 4.0 on all ADS appliances will continue for five years from this End of Sale announcement and will end Oct. 14, 2013.

Customer Support:

Customer support for firmware versions 3.7 and 4.0 on all ADS appliances will continue for five years from this End of Sale announcement and will end Oct. 14, 2013. Customer support includes bug fixes, hardware warranties, and technical support.

Proventia Network ADS Milestone	Date
End of Sale (EOS) for all models and versions of Proventia Network ADS	Oct. 14, 2008
End of Content Updates (EOC) for 3.7 and 4.0 of Proventia Network ADS	Oct. 14, 2013
End of Life (EOL) for all models and versions of Proventia Network ADS	Oct. 14, 2013

Additional Information

- For additional product/service information:
<http://www-935.ibm.com/services/us/index.wss/offering/iss/a1028148>
- For sales and professional services information:
sales@iss.net
800-776-2362 (U.S. and Canada)
+1-404-236-2600 (International)
- To log a support incident online or for more customer support information:
MyISS: <https://www.iss.net/issEn/MYISS/login.jhtml>
Customer Support: <http://www.iss.net/support/enterprise/index.php>
Technical Support Knowledgebase: <http://www.iss.net/support/knowledgebase/>
- For training information, visit X-Force™ Education Services:
<http://www.iss.net/education/>
- For information on ISS' Product Support Lifecycle Policy:
http://www-935.ibm.com/services/us/iss/pdf/support_product_lifecycle_policy.pdf
- To update your ISS Secured & True Blue Connections Bulletin Email Newsletter opt-in preferences:
<https://www.iss.net/issEn/MYISS/campaignForm.jhtml?campaignCode=TRUEBLUEOPTIN2003&hasTrueBlue=true>