

*Providing a collaborative workplace solution to enhance employee productivity and performance*



## **IBM On Demand Workplace for government**



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### **Highlights**

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- ***Helps improve employee productivity and enable cost savings***
- ***Helps reduce workplace complexity by improving information access***
- ***Enhances organizational performance to help improve citizen service delivery***

### **Meeting rising citizen expectations with fewer resources**

Facing budget deficits and revenue shortfalls, federal, state and local governments are under pressure to do more with less to improve organizational performance and meet escalating citizen expectations. Many government organizations have not realized anticipated benefits from past technology investments, such as functional portals and enterprise resource planning applications.

IBM On Demand Workplace provides world-class services and software that are designed to simplify employee access to integrated business processes, employees, other government

organizations, constituents and suppliers to help improve productivity and create a results-oriented environment. A single destination for workplace activities, On Demand Workplace offers roles-based interaction with collaboration tools and resources, such as human resource (HR) functions, along with new ways to communicate and work electronically. A security-rich, enterprisewide portal is designed to enable employees to quickly obtain the information they need to do their jobs better and faster—virtually anytime, anywhere.

### **Enabling cost savings and improved employee productivity**

IBM On Demand Workplace is designed to enable governments to align business processes—and the supporting technology—with overall organizational objectives. It integrates disparate systems and workflow through a single view, reducing complexity and providing users with security-rich access to critical internal and external resources. On Demand Workplace is designed to enable organizations to leverage existing investments and skills while incrementally adding on demand and collaborative capabilities.

### **Simplifying the work environment to improve information access**

A single, consistent interface integrates with existing systems, making it easier for employees to find and leverage information enterprisewide to support more informed decisions. IBM can tailor your solution to deliver roles-based information and tools. And through its portal framework, On Demand Workplace provides a single-sign-on security system to help simplify access to applications and tools.

### **Enhancing organizational performance**

By enabling collaboration and knowledge sharing with other employees, government organizations and business partners, users can quickly access information and resources, and spend more time serving citizens. With just-in-time access to training and knowledge, employees can keep their skills up-to-date and effectively deal with changing legislation.

Strategic communication from government leaders, distributed through On Demand Workplace, can help create a results-oriented environment. Improving workforce productivity with a consolidated view of information and integrated workflow processes, On Demand Workplace helps enable employees to deliver better citizen services with the same, or fewer, resources.

### **Relying on proven knowledge and experience**

IBM Global Services provides strategy and design, content management, governance strategy and execution, role definition and offerings to help you implement a comprehensive IBM On Demand Workplace solution. We design and implement intranet portals, which can be delivered on a hosted or outsourced basis, thereby helping enable you to cut costs and boost productivity by moving work to the Web.

IBM WebSphere® Portal delivers a single, universal point of access that is designed to be integrated, highly customizable and scalable, enabling you to interact with key applications, content, people and processes. And with IBM Lotus® Workplace, you can take advantage of powerful collaboration capabilities, such as instant messaging, team workspaces and electronic meetings.

### **For more information**

To learn more about IBM On Demand Workplace, please contact your IBM representative, or visit:

**[ibm.com/ondemand/workplace](http://ibm.com/ondemand/workplace)**



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