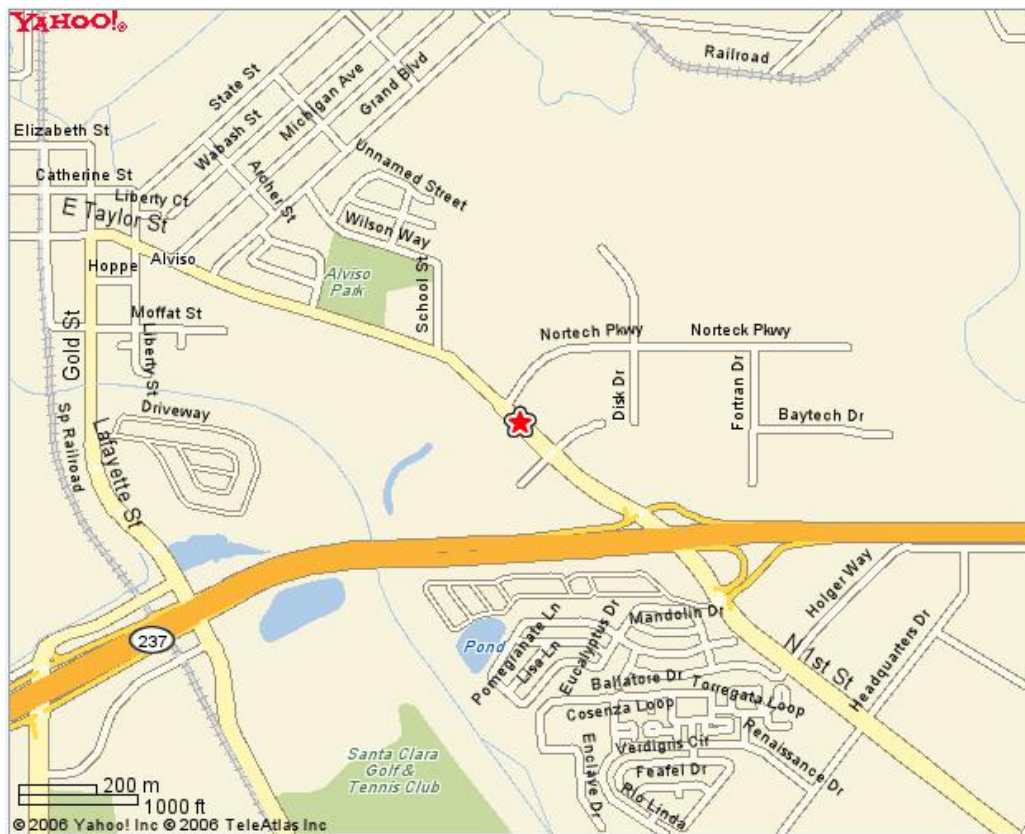


San Francisco Bay Area Business Continuity & Resiliency Center

IBM / BCRS
4400 North First Street
San Jose, CA 95134

Primary: 408-956-3239
Alternate: 408-956-3241

NOTE: Internet searches using Google, Yahoo, MapQuest or any Internet search for our new address MAY indicate that 4400 North First street is south of Hwy 237, THIS IS WRONG. Our building is NORTH of Hwy 237 on North First. Please follow the below direction.



From the NORTH:: (San Francisco)

- South on I-101
- Exit Milpitas / Hwy 237 East toward Milpitas.
- Exit to North First Street (Approximately 5 miles) and turn left at the light (Cross over 237).
- Follow North First Street to Nortech Pkwy. (The IBM building will be on the right. However continue to the traffic signal which will be Nortech Pkwy)
- Turn Right at the light onto Nortech Pkwy.
- Turn into the building parking lot from Nortech Pkwy entrances.
- **The IBM BCRS entrance faces Nortech Pkwy.**
- When you enter the building, the BCRS suites will be the first three suite to the left (Golden Gate Suite room 1013, Sequoia Suite room 1012 and Napa Valley room 1011) and the first two suites to the right. (Redwood Suite room 1019 and Cypress Suite room 1020).

From the North:: (Sacramento)

- South on I-680
- Exit on the Calaveras Blvd /Hwy237 and turn right onto Calaveras going West.
- Continue on Calaveras and follow the Hwy 237 signs.
- Enter hwy 237.
- Follow hwy 237 and exit at North First Street exit.
- Turn Right at the Traffic signal on North First Street.
- Follow North First Street to Nortech Pkwy. (The IBM building will be on the right. However continue to the traffic signal which will be Nortech Pkwy)
- Turn Right at the light onto Nortech Pkwy.
- Turn into the building parking lot from Nortech Pkwy entrances.
- **The IBM BCRS entrance faces Nortech Pkwy.**
- When you enter the building, the BCRS suites will be the first three suite to the left (Golden Gate Suite room 1013, Sequoia Suite room 1012 and Napa Valley room 1011) and the first two suites to the right. (Redwood Suite room 1019 and Cypress Suite room 1020).

From the North:: (Oakland)

- South on I-880
- Exit to Hwy-237 going West.
- Enter Hwy-237.
- Follow Hwy-237 and exit at North First Street exit.
- Turn Right on to North First Street.
- Follow North First Street to Nortech Pkwy. (The IBM building will be on the right. However continue to the traffic signal which will be Nortech Pkwy)
- Turn Right at the light onto Nortech Pkwy.
- Turn into the building parking lot from Nortech Pkwy entrances.
- **The IBM BCRS entrance faces Nortech Pkwy.**
- When you enter the building, the BCRS suites will be the first three suite to the left (Golden Gate Suite room 1013, Sequoia Suite room 1012 and Napa Valley room 1011) and the first two suites to the right. (Redwood Suite room 1019 and Cypress Suite room 1020).

From the SOUTH:: (Los Angeles)

- North on I-101
- Exit onto I-880 (To Oakland)
- Follow I-880 and Exit at Hwy-237 West
- Follow Hwy-237 and take the North First Street exit.
- Turn Right onto North First Street.
- Follow North First Street to Nortech Pkwy. (The IBM building will be on the right. However continue to the traffic signal which will be Nortech Pkwy)
- Turn Right at the light onto Nortech Pkwy.
- Turn into the building parking lot from Nortech Pkwy entrances.
- **The IBM BCRS entrance faces Nortech Pkwy.**
- When you enter the building, the BCRS suites will be the first three suite to the left (Golden Gate Suite room 1013, Sequoia Suite room 1012 and Napa Valley room 1011) and the first two suites to the right. (Redwood Suite room 1019 and Cypress Suite room 1020).

From the San Jose Airport:

- Follow the Airport exit sign from the Rental car. This will take you back through the Airport Terminal's.
- Once you get past the terminals follow the sign (Skyport Drive / Downtown/ I-101/ Hwy 87) to exit the Airport. Continue straight ahead passing under Hwy 87 to Skyport Drive.
- Follow Skyport Drive until you get to North First Street. (2nd traffic signal after going under Hwy 87)
- Turn left on North First Street. (Note:: North First Street runs Parallel to the BART train)
- Continue on North First Street to Nortech Pkwy. (Approximately 6 miles and several traffic signal.. Nortech will be the first Street after you cross over Hwy 237. The IBM building will be on the right. However, continue to the traffic signal at Nortech Pkwy.)
- Turn Right onto Nortech Pkwy.
- Turn into the building parking lot from Nortech Pkwy entrances.
- **The IBM BCRS entrance is the door that faces Nortech Pkwy.** When you enter the building, the BCRS suites will be the first three suite to the left (Golden Gate Suite room 1013, Sequoia Suite room 1012 and Napa Valley room 1011) and the first two suites to the right. (Redwood Suite room 1019 and Cypress Suite room 1020).