



IBM Disaster Recovery Services for workplace recovery – virtual workplace continuity

Highlights

- ***Seeks to identify gaps in existing business continuity plans***
- ***Helps to prioritize workforce continuity requirements***
- ***Provides planning to support core emergency communication capabilities***

Preparing your workforce for disruptive events

Whether they're concerned with extreme weather, pandemics, political unrest or other disruptive events, organizations are beginning to realize that recovery efforts must encompass not only applications, systems and data but also employees. Many organizations have planned for the recovery of their IT systems; however, some may not know where to start with the human side of business continuity planning.

IBM Disaster Recovery Services for workplace recovery – virtual workplace continuity can assist you in planning for a significant workforce disruption. Our consultants can help you identify the types of disruptions your organization needs to address, the potential impact of each disruption and the overall level of response that is appropriate for your business. Then, we can help you develop a plan to maintain your chosen level of

operations. IBM can also provide a focused, high-level technical architecture design that can help prepare you for simple emergency communications and remote access in the event of a significant workforce disruption.

Enhancing continuity plans by addressing workforce disruption

If your business continuity plan doesn't include contingencies for your human capital, you may be insufficiently prepared for a disruptive event. Virtual workplace continuity can help you update and enhance your existing business continuity plans with a strategy that specifically addresses your workforce. Our consulting activities are designed to capture your business drivers, analyze your current plans and identify gaps in your capabilities—so we can help you make your business continuity plans more comprehensive.

Giving priority to the most critical business functions and human elements

To weather a disruption with minimal impact to the business, organizations must take the time beforehand to identify pivotal business processes and key employees—and make provisions for these critical elements to continue uninterrupted. Virtual workplace continuity can help you determine which human capital elements are most important to your business operations, and then prioritize your plans to enable them to work through a disruptive event. By providing an assessment of your organization's requirements, a high-level technical design and a transition plan, we can help you document next steps and milestones that line up in order of importance.

Helping to plan for focused communications in an emergency

Facilitating communications during a disaster can have a profound effect on your organization's productivity, revenue and reputation. You need to be able to issue status reports to your workforce and enable key members of your staff to continue working. Virtual workplace continuity can help you plan for uninterrupted communications in an emergency. We suggest technical designs based on the business requirements you provide, but you ultimately decide which technical solutions are right for your organization—whether you

choose basic emergency communication capabilities, voice telephony and remote access to corporate desktops, a mobile trailer or managed services to help operationalize your plans.

Why IBM?

IBM offers a comprehensive set of business continuity services, including offerings specifically designed to address human capital issues in a pandemic. We can draw from proven intellectual capital gained over 40 years of experience with business continuity strategy, design and architecture to help you identify and mitigate critical operational risks in your environment. IBM has more than 150 business continuity and resiliency centers worldwide, with over 8 million square feet of total floor space and 40,000 seats equipped to replicate the work environments of key personnel. We work closely with leading technology vendors to offer security-rich, state-of-the-art products, facilities and services. IBM also has more than a decade of experience with crisis management; the IBM crisis response team has responded to more than 70 events in 40 countries.

For more information

To learn more about IBM Disaster Recovery Services for workplace recovery—virtual workplace continuity, contact your IBM representative or IBM Business Partner, or visit:

ibm.com/services



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