



IBM Disaster Recovery Services for data center recovery

Highlights

- ***Enables you to address your business and technical needs with a wide range of services***
- ***Offers comprehensive restorative capabilities at security-rich IBM facilities***
- ***Supports multivendor data platforms and peripherals***

Avoiding the costs and complexities of an in-house recovery solution

The consequences are serious. At a minimum, unplanned outages can result in revenue loss, damage to customer relationships, lost productivity and legal woes. At worst, they can put a company out of business. So why don't all businesses have comprehensive data center disaster recovery solutions in place?

Because it's not easy. In-depth knowledge is required to design, implement and manage an effective recovery plan, including specialized expertise in critical areas such as compliance requirements. And infrastructure costs for an in-house solution—which can include a second physical location and additional staffing—add up quickly.

Now IBM is offering flexible, affordable data center recovery options to help you avoid the costs and complexities of implementing and maintaining an in-house solution. With products and

services ranging from security-rich hot site facilities to preconfigured service packages, IBM Disaster Recovery Services for data center recovery is designed to help your business prepare for and quickly recover from disruptive events.

Meeting your recovery needs with a wide range of services

IBM offers a wide range of capabilities to help enterprises of all sizes address their data center recovery challenges. IBM Disaster Recovery Services for data center recovery provides the following services:

- *IBM Disaster Recovery Services for data center recovery — rapid recovery, which offers advanced options for businesses with critical recovery point and recovery time objectives*
- *IBM Disaster Recovery Services for data center recovery — hot site recovery, which provides alternative, security-rich facilities for use in the event of an unplanned outage*



- *IBM Disaster Recovery Services for data center recovery — Recovery Express, which delivers packaged hot site recovery services designed for small and midsize businesses*
- *IBM Disaster Recovery Services for data center recovery — protection express, which grants temporary use of an IBM System i™ server, shipped within 48 hours of a disaster declaration*

Providing a range of restorative capabilities at specialized IBM recovery centers

IBM maintains over 150 global resiliency centers in 55 countries worldwide—each fully equipped to help your enterprise quickly restore its operating systems, applications and data. Our hot site facilities include uninterruptible power supply and diesel generator backup, dual power grids, badge access requirements, 24x7 security patrol, and comprehensive fire-, smoke- and water-detection systems. And they're staffed 24x7 by IBM's data center recovery experts.

Integrating the recovery of multivendor technology environments

Replication tasks that mirror data between locations can be very

sensitive to differences in servers and storage platforms. And if your enterprise is like most, your data is spread across a heterogeneous technology infrastructure. IBM can help you integrate the recovery of systems and data spanning multiple brands, vendors and platforms. Our support for multivendor platforms and peripherals encompasses HP, Sun Microsystems, Cisco and Oracle technology.

Why IBM?

More than 40 years of business continuity and disaster recovery experience. More than five million square feet of floor space for disaster recovery. More than 1,300 experienced business continuity professionals in all industries. And the most important number of all: successful recovery for 100 percent of our clients that have declared a disaster.

For more information

To learn more about IBM Disaster Recovery Services for data center recovery, contact your IBM representative or IBM Business Partner, or visit:

ibm.com/services/continuity

© Copyright IBM Corporation 2007

IBM Global Services
Route 100
Somers, NY 10589
U.S.A.

Produced in the United States of America
09-07
All Rights Reserved

IBM, the IBM logo and System i are trademarks or registered trademarks of International Business Machines Corporation in the United States, other countries, or both.

Other company, product and service names may be trademarks or service marks of others.

References in this publication to IBM products or services do not imply that IBM intends to make them available in all countries in which IBM operates.