

HDR, Inc.

James Wajda, Vice President and Director of Financial Services

HDR is an architecture and engineering firm headquartered in Omaha, Nebraska. We build projects for people. We build roads, bridges, highways. We design performing arts centers, hospitals, things of that nature.

I oversee the ERP applications here at HDR. That consists of the financials, HR, payroll, CRM and the portal systems.

When we purchased our ERP software it was brand new to the company as a new technology with new, I guess, challenges. And we were looking for a partner that could bring us some immediate expertise and to help us build that capability rather than going through the pains of hiring folks internally and building the system from the ground up.

IBM provides us the server, the backbone, the network connectivity between our headquarters here and our wide area network. They provide the database administration; so they administer the database on the back end. They help apply patches and fixes to our software solutions.

From HDR's perspective, IBM, although it's a bigger company, we feel like we're dealt with in a one-on-one manner. Our support team is in place. It's dedicated.

I would definitely recommend IBM for the ERP hostings. We have been very successful with that at HDR and I can't see doing it without them.

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