



## Get more value from your IBM Lotus Notes applications — faster — with IBM.

*Are you reaping the full benefit of your IBM Lotus Notes® and IBM Lotus® Domino® software?*

*Are you satisfied with the security, efficiency and reliability of your messaging environment?*

*Do you have the expertise and best practices in place to face these challenges?*

**IBM can help.**

With the right skills and resources, your organization can tap in to the rich functionality of IBM Lotus Notes software to experience messaging in a whole new way. By working with IBM Global Technology Services, you can create a truly collaborative environment—one that can dramatically enhance efficiency and productivity across your organization—for a more cost-competitive, predictable monthly fee.

### **Hosting your Lotus Notes and Domino environment**

With IBM Application Services for Lotus Notes software, you can have a team of experts and cutting-edge infrastructure dedicated to improving the performance of your messaging environment while controlling the cost of maintaining it. As part of the IBM Applications on Demand™ portfolio, this service is designed to reduce the ongoing management costs of your e-mail environment. Established infrastructure, process automations and innovative tools can help create efficiency and keep hosting fees lower.

IBM Applications on Demand services can integrate and manage the IT infrastructure required for a robust mail and collaboration environment and enable your IT staff to focus instead on issues that add high value to your business. The Applications on Demand platform supports:

- Lotus Notes software
- Lotus Domino applications
- Wireless access (e.g., Blackberry devices)
- Lotus Sametime® software
- Lotus Quickplace® or Quickr™ software
- Archiving for mail management and compliance
- Hygiene services.

IBM can tackle the complexity of integrating your entire e-mail solution, from providing support for remote e-mail access to expanding your collaborative capabilities. With predictable, usage-based pricing, you can pay for only the services you want and manage your expenditures more effectively.

### **Enhancing system security and availability**

IBM can help boost your e-mail security and availability to levels that may be difficult to attain in house. IBM can build on the reliability of the Lotus Notes application itself by delivering highly available, security-rich hosting services at a state-of-the-art data center. The IBM Applications on Demand portfolio includes:

- Servers
- Storage
- Monitoring
- Networks
- Security
- 24x7 break/fix support.

Industry-leading spam and virus protection help stop hygiene threats before they impact your end users and disrupt your business processes. By committing to solid service level agreements (SLAs), IBM can provide a messaging platform that is potentially more protected and available to your employees than in-house systems.

### **Controlling the information tsunami**

Dealing with the ever-increasing volume of e-mail that comes into your organization is no small task. Archiving those e-mails and mining them for specific information in order to meet compliance requirements create even greater

challenges. Applications on Demand services offer optional e-mail archiving and compliance services designed to help:

- Improve your responsiveness to legal discovery requests
- Reduce and stabilize the cost of e-mail storage and management
- Enhance the speed and performance of e-mail backups and restores.

### **Increasing productivity**

Lotus Notes and Domino software provide a robust platform that integrates productivity-boosting capabilities into the messaging environment. When you add Lotus Sametime and Quickplace or Quickr software, your end users can:

- Manage schedules and resources with enhanced calendar capabilities
- Collaborate in real time across your organization
- Create instant Web conferences and chat online
- Travel with their Lotus Notes desktop on a USB device
- Share content, collaborate and work faster online with their teams
- Organize, share and manage content more quickly—from virtually anywhere—without switching applications.

So offload the resource-intensive management tasks in your messaging environment and instead focus on strategic initiatives that can add value to your business. IBM can provide and manage the technology that can help you make it happen—faster.

### **For more information**

To learn more about IBM Application Services for Lotus Notes software and the IBM Applications on Demand portfolio, contact your IBM representative or visit:

**[ibm.com/services/aod](http://ibm.com/services/aod)**



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