

# IBM Server, Storage and Data Services

*For a reliable, scalable and secure IT infrastructure*



## Highlights

- ***Provides infrastructure consultancy, design and management services for the entire lifecycle to help maximise investment***
- ***Delivers on-site planning, migration and upgrade services for customised, scalable and cost-effective server consolidation***
- ***Combines consulting and implementation services for more efficient and manageable SAP product installations***
- ***Includes managed services, hosting and outsourcing options to enable companies to focus on core competencies.***

IBM Server, Storage and Data Services provides a comprehensive set of services to help companies optimise IT investments, improve performance, achieve availability objectives and avoid unnecessary costs.

### **IBM Remote Managed Server (RMS)**

RMS is a flexible, scalable, tailored and comprehensive remote managed service designed to help clients manage their existing server environment. This service gives clients the flexibility to choose a core monitoring service or full systems management, depending on their business and budgetary requirements. Furthermore, it offers a suite of options covering security management, databases, application monitoring and technical support.

### **IBM Systems Management Consultancy and Design for Information Lifecycle Management (ILM)**

Storage consumes approximately 13 percent of all current IT spending (Meta Group, 2002). The amount of data held by companies is growing exponentially, but resources are not. It is now vital to ensure data and storage is controlled effectively. IBM Systems Management Consultancy and Design for ILM can help companies:

- *Optimise existing storage efficiencies*
- *Manage the cost of storage infrastructure changes*
- *Increase compliance and return on investment (ROI)*
- *Validate the implementation tools that best fit their needs*
- *Ensure a smooth rollout.*

### **IBM Migration Services**

Providing on-site planning, migration and upgrade services for a company's server environment, this solution ensures:

- *A fast, customised and professional installation to accelerate system productivity*
- *Flexibility and scalability*
- *The cost-effective and efficient consolidation of existing servers.*

## **IBM SAP based Infrastructure Services**

IBM Accelerator for Infrastructure  
Services for IBM Dynamic  
Infrastructure for mySAP Business  
Suite combines consulting and  
implementation services to improve  
the efficiency and manageability of  
SAP product installations.  
The solution takes advantage of  
adaptive computing technology  
built into current versions of core  
SAP modules, and leverages IBM  
technology and service capabilities to  
deliver superior results from existing  
infrastructures.

## **IBM Microsoft Services**

Highly qualified and experienced IBM  
consultants can assess the business  
value and implications of migrating  
to a Windows® 2000 and Windows  
XP Professional platform, and plan  
and implement Windows as part of an  
Intel® server and desktop rollout. In  
addition, we offer popular Microsoft®  
skills to support the consolidation of  
Windows servers, or to plan for and  
implement Microsoft Exchange 2000.

## **IBM Managed Hosting Services**

These solutions can help companies  
get their e-business up and running  
quickly and are ideal for companies  
that want to focus on content and  
applications, rather than day-to-day  
system administration. Our solutions  
include multiple hardware and  
software support options offering  
infrastructure and management to  
help improve the availability and  
performance of the infrastructure.

## **IBM Server, Storage and Data Services Outsourcing**

Outsourcing is suitable for those  
businesses that do not wish to own or  
run their own computing facility.  
With a fully-managed environment,  
they can leverage emerging  
technologies and transfer technology  
risk, while focusing on core business.  
With our strategic partners, IBM can  
quickly deliver a complete range of  
server and storage solutions with  
usage-based pricing.

## **Virtualisation**

Improved total cost of ownership  
(TCO) through lower management  
costs and higher asset utilisation is  
just one of the key benefits that attract  
clients to a virtualised infrastructure.  
When the logical representation  
of resources is not constrained by  
physical resources, it results in a less  
complex environment with greater  
flexibility and resilience. Whether  
companies are running a single  
WINTEL box, UNIX or mainframes,  
a clear vision and roadmap is  
imperative for virtualisation.  
With a wealth of experience, IBM  
can help organisations to select the  
right solution and implement it in  
incremental stages.

## **Why IBM?**

IBM has the vision, the technical  
capability and a powerful brand.  
As the infrastructure services  
market commoditises, and as  
pressure increases to reduce costs,  
IBM continues to meet clients'  
demands for innovation, flexibility  
and optimisation.

## **For more information**

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