

Facilitates a more predictable implementation to help avoid business disruption



IBM Implementation Services for storage software – IBM FlashCopy space efficient (SE)

Highlights

- ***Leverages IBM storage system expertise to achieve a faster return on investment (ROI)***
- ***Helps reduce the risk of business disruption with an implementation that leverages proven methodology and experience***
- ***Helps avoid the need to divert in-house resources.***

Enabling quick and efficient implementation with reduced risk

After investing in an effective storage software solution, you may find that your in-house resources lack the time, experience or skills needed for implementation. You need skilled resources with the expertise to plan, implement and configure your storage software solution.

IBM Implementation Services for storage software – IBM FlashCopy SE provides services to help IT staff coordinate a planning session, implement IBM FlashCopy SE, perform functionality testing and provide basic skills instructions for up to two of the client's designated technical personnel on key aspects of the implementation and product features. IBM storage specialists use their expertise and project management skills to help ensure a smooth and efficient implementation.

Enabling quicker ROI

With our service, you can fully exploit new storage software functionality and its benefits. We can help you control the costs related to your storage software investment and increase the efficiency of your IT operations by facilitating a fast and efficient implementation of IBM FlashCopy SE in your environment and helping you realise a faster ROI.

Helping minimise business disruption and implementation risk

We leverage IBM's tested methods and extensive experience to help you execute a safe and reliable IBM FlashCopy SE implementation with minimal disruption to your business. Plus, your in-house IT staff can stay focused on their core areas of expertise.



Using skilled storage specialists to ensure a smooth implementation

Unlike your own IT department, which may lack skilled and experienced resources, we have a worldwide network of storage specialists with many years of experience in implementation services. We can help you better understand, plan for, implement, configure and test IBM FlashCopy SE in your environment, so that your in-house resources can focus on other key projects. Plus, we provide basic skills instructions for up to two of your designated technical personnel on key aspects of the implementation and product features – activities that help ensure a smooth implementation.

Why IBM?

IBM is an industry leader in storage product offerings with expertise in designing, implementing and managing storage environments for organisations of all sizes. We provide hardware, software and services solutions for data storage implementation. Our storage specialists have access to our proven tools, methodology and project management expertise to enable the completion of your implementation project efficiently while reducing possible business disruptions.

For more information

To learn more about IBM Implementation Services for storage software – IBM FlashCopy SE, contact your IBM representative or IBM Business Partner, or visit: ibm.com/services/storage

IBM United Kingdom Limited

PO Box 41
North Harbour
Portsmouth
PO6 3AU
United Kingdom

IBM Ireland Limited

Oldbrook House
24-32 Pembroke Road
Dublin 4

IBM Ireland Limited is registered in Ireland under company number 16226

The IBM home page can be found at **ibm.com**

IBM, the IBM logo, ibm.com and IBM FlashCopy SE are trademarks or registered trademarks of International Business Machines Corporation in the United States, other countries, or both.

Other company, product and service names may be trademarks, or service marks of others. References in this publication to IBM products, programmes or services do not imply that IBM intends to make these available in all countries in which IBM operates. Any reference to an IBM product, programme or service is not intended to imply that only IBM products, programmes or services may be used. Any functionally equivalent product, programme or service may be used instead.

IBM hardware products are manufactured from new parts, or new and used parts. In some cases, the hardware product may not be new and may have been previously installed. Regardless, IBM warranty terms apply.

This publication is for general guidance only. Information is subject to change without notice. Please contact your local IBM sales office or reseller for latest information on IBM products and services.

IBM does not provide legal, accounting or audit advice or represent or warrant that its products or services ensure compliance with laws. Clients are responsible for compliance with applicable securities laws and regulations, including national laws and regulations.

Photographs may show design models.

© Copyright IBM Corporation 2008
All Rights Reserved.

