

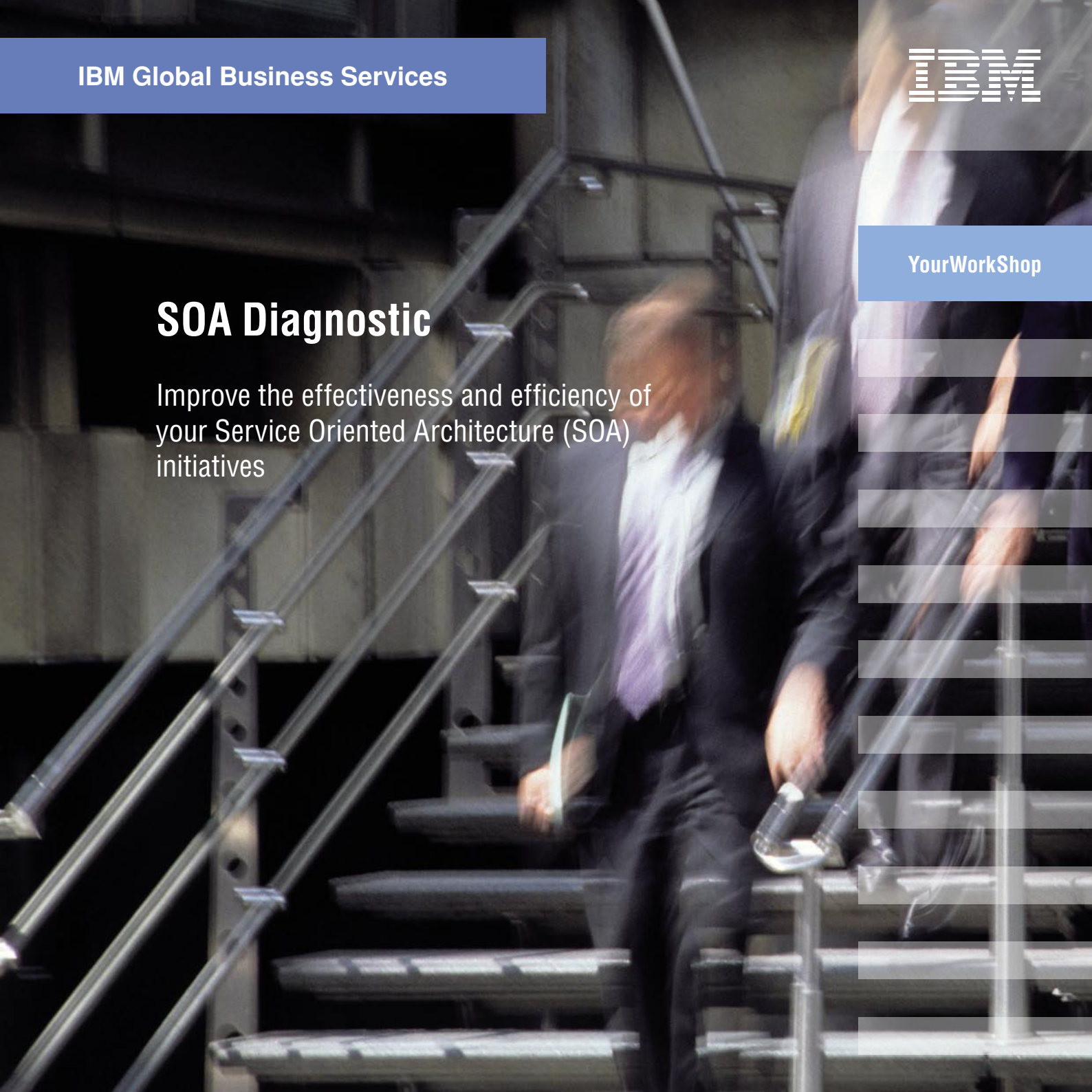
IBM Global Business Services



YourWorkShop

## SOA Diagnostic

Improve the effectiveness and efficiency of your Service Oriented Architecture (SOA) initiatives



## You have started using SOA and you want to know how mature your SOA activities are?

*If so, you should consider a YourWorkShop with IBM.*

*The **YourWorkShop** will help you to understand your current maturity level in the use of SOA and/or help you to complete a technical or organizational health check of one or more projects or initiatives*

### **YourWorkShop consists of 4 building blocks:**

1. Preparation workshop.
2. SOA maturity assessment.
3. Consolidation workshop.
4. Final report and presentation.

### **Objectives of YourWorkShop:**

1. Determine the strengths and weaknesses of your use of SOA.
2. Define initiatives to improve its efficiency and effectiveness.
3. Explore new ways to optimize your use of SOA.
4. Shape initiatives to focus on core activities.
5. Develop a roadmap for your SOA initiative.

### **Results of YourWorkShop:**

1. Reduce the overall cost of using SOA.
2. Align your IT better with the business.
3. Attain business flexibility through an SOA environment:
4. Improve the effectiveness and efficiency of the Service Oriented Architecture initiatives.

# 1

## Preparation

In a first meeting with the management of the IT organisation, the objectives, detailed scope and timetable of YourWorkShop will be determined.

### Activities:

- Introduce the approach to YourWorkShop
- Introduce the methods and tools employed in YourWorkShop
- Discuss the objectives and determine the depth of YourWorkShop
- Determine the scope (initiatives and projects), assessment criteria, timetable and personnel involved
- Define the necessary preparatory tasks for the organisation
- Develop a detailed plan for YourWorkShop

### Results:

- Scope of areas investigated and assessed (initiatives and projects)
- Agreed deliverables of YourWorkShop
- Involved customer staff
- Detailed procedure and dates for data gathering activities and interviews
- Overall timetable
- Cost of YourWorkShop

# 2

## SOA Maturity Assessment

During the 6 weeks following the preparation, we will assess the current SOA maturity using standard models and methods in one or more areas.

### Activities:

- Understand and analyze the current business and IT environment
- Understand and analyze current and planned IT transformational initiatives
- Conduct diagnostic interviews
- Assess SOA maturity using the service integrated Maturity Model

### Results:

- SOA assessment and governance in selected areas
  - o Business view
  - o Organization
  - o Methods
  - o Application
  - o Architecture
  - o Information
  - o Infrastructure

## 3

### Consolidation workshop

In a one day workshop, we will present and discuss the findings of the SOA maturity assessment and analysis. Initiatives for improvement will be shaped and prioritized.

#### Activities:

- Present results from the SOA assessment and analysis phase:
  - Strengths and weaknesses of the organisation and its processes and practices
  - High level first draft of initiatives for improvement
- Determine gaps and overlaps
- Develop a high level SOA roadmap
- Discuss/shape SOA initiatives for organisational and technical efficiency and improvements in effectivity

#### Results:

- Common understanding of:
  - Issues and concerns
  - Findings and observations
  - Recommendations

## 4

### Final Report and Presentation

In a final report we summarize the analysis and results of the workshop. You will receive a management presentation for the IT executives and management board.

#### Activities

- List possible initiatives to optimize the SOA portfolio
- High level description and activity list for each initiative
- Finalize report and presentation

#### Results:

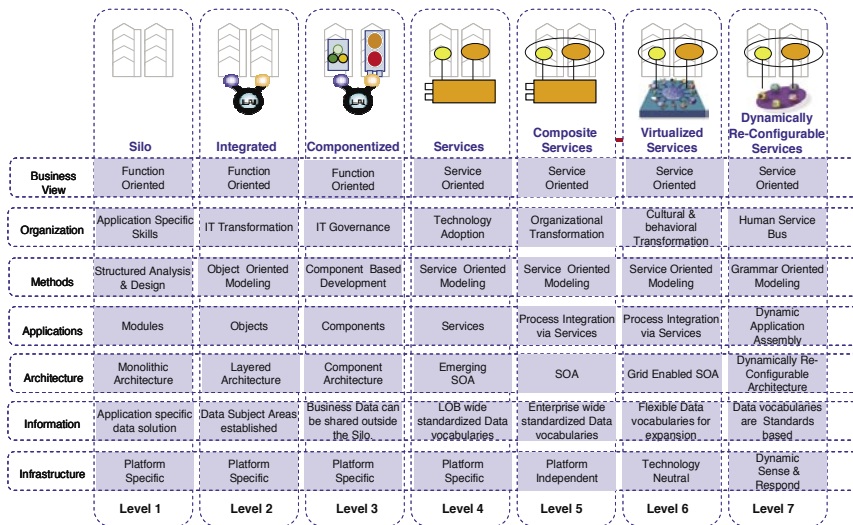
- Final report with recommendations
- Management presentation

## Four (4) steps to improve the effectiveness and efficiency of the Service Oriented Architecture initiatives

The YourWorkShop for SOA Diagnostic consists of proven methods and tools from IBM Global Business Services.

It is designed to deliver the best value for you and your organization within the shortest possible period of time.

The cost of YourWorkShop is dependent on scope: from CHF 30'000.-.





## Contact

Peiman Safiari  
Global Business Services  
+41 79 399 80 60  
[peiman.safiari@ch.ibm.com](mailto:peiman.safiari@ch.ibm.com)

IBM Switzerland Ltd.  
Vulkanstrasse 106, P.O. Box  
CH-8010 Zurich  
**[ibm.com/ch](http://ibm.com/ch)**

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